



**Dear valued customers,**

As Covid-19 continues to spread throughout the UK, we would like to assure you that we are taking the outbreak very seriously and are being pro-active in our approach to the epidemic in order to protect you, our valued customers, the general public and our dedicated staff team.

The wellbeing of our guests and employees is our utmost priority and we can assure you that health and safety is at the forefront of our daily operations and has our complete attention.

All of our employees are fully aware of the current requirements as specified by the W.H.O and government protocols and we are undertaking extreme levels of every health and hygiene procedure. We have also put our own, additional protocols in place to make our cleaning and hygiene practices as rigorous as possible:

- Hand sanitiser is readily available for **staff** and **customers**. We have provided anti-bacterial hand sanitiser units to all departments in the restaurant and bar and reiterated the importance of good hand hygiene to all our staff.
- We are now constantly cleaning public areas and have introduced the use of medical grade cleaning products to regularly and routinely sanitise door handles, handrails, PDQ machines, etc.
- We have removed all salt and pepper pots from tables as well as condiment bottles, these have been temporarily replaced with single use sachets.
- All menus are regularly and routinely cleansed with medical grade disinfectant.
- Tables are cleaned after every use with medical grade disinfectant.

We will continue to adjust food service procedures in line with further food safety and hygiene recommendations.

We are actively following any developments on a daily basis with intense scrutiny and will make any adjustments accordingly.

It is important that we support and look after each other as much as possible this during this difficult time so if you have any questions about any issues please contact our dedicated team at [info@cafecentralpark.com](mailto:info@cafecentralpark.com).

**We would like to take this opportunity to thank you for your continued support and loyalty and to assure you that business is as usual.**

*We look forward to seeing you,*

*The Central Park Team*